



# Sage 100 Newsletter

From Business Computer Associates, Inc.

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Authorized Partner

## MOVING SAGE 100 TO THE CLOUD

### New Program Simplifies Migration

Sage has recently introduced a new program designed to facilitate and simplify the process of moving your Sage 100 data and system to the cloud. Let's take a closer look at the details and benefits of the new **Sage Partner Cloud** framework.

### What is Sage Partner Cloud?

In a nutshell, Sage has created tools, forged strategic partnerships, and developed a framework for Sage Authorized partners to assist you in moving your Sage 100 software to the cloud. This new Sage Partner Cloud program includes 2 options for moving to the cloud, one of which leverages the power of Microsoft Azure, a widely-used and well-respected cloud hosting platform.

### Top Benefits of Sage 100 in the Cloud

A few of the top benefits that customers experience when moving their ERP to the cloud include:

**Security** - top-tier cloud hosting providers invest *heavily* in data and systems security at a level that's cost-prohibitive for many small and mid-sized businesses. In short, your data is likely more secure (from things like cyber attacks) in a hosting environment than on your own servers.

**Uptime** - top cloud providers boast 99.99% uptime. You also benefit from redundancy measures, such as automatic backups, so in the rare event that a server does go down, you're up and running again faster than most companies can resolve a similar "server down" situation in-house.

**Open and Flexible** - Microsoft Azure is an open and flexible cloud-computing platform that allows you to easily dial up and adjust technology resources to scale with your business without having to buy, install and configure new equipment as you grow. What's more, the open architecture "plays well" with 3rd party applications which is important for Sage 100 customers using some of the most popular integrated add-ons for payroll, E-Invoicing, sales tax automation, and others.

**Cost Savings** - Investing in hardware, servers and IT staff can be very expensive and, in the long run, unpredictable. The upfront and ongoing costs to purchase, setup, and maintain your own data servers and hire the staff to support it (or pay outsourced IT) can add up quickly.

### All the Benefit, None of the Hassle

Sage Partner Cloud was developed to deliver all the benefits of running your Sage 100 software in the cloud without any disruption to your business or having to implement and learn a new ERP system. In short, it's the same Sage 100 you know and love, but with the added benefit of security, reliability, flexibility and cost savings that comes with a cloud deployment.



[Contact us](#) to learn more about Sage 100 cloud migration options or with any questions about what the process entails.

## News You Can Use

Here's a collection of brief news and updates related to your Sage 100 software.

### Upgrade to the Sage Knowledgebase

According to [a recent post](#) on the Sage City forum, the Sage Knowledgebase (Sage KB) will soon be getting an upgrade (expected in early September). As part of the upgrade, the knowledgebase specifically for Sage 100 content will "live" at a new URL.

Unfortunately as a result, any personalization you may have set up on the existing knowledgebase won't transfer to the new platform. But on the plus side, you'll be able to use your Sage credentials to log in to the new Sage KB which is one less password to remember.

For those that aren't familiar, the Sage KB provides a deep library of technical articles written by Sage Support analysts that provides a quick, self-guided troubleshooting resource for common issues in Sage 100.

### Slow Performance Loading Screens in Sage 100

Some customers are reporting slow performance when loading screens after upgrading to either Sage 100 2020 or Sage 100 2021. While not all customers are experiencing a problem and Sage hasn't provided detail on whether all or only certain screens are impacted, they have announced in a [recent posting](#) on the Sage 100 Knowledgebase that a fix will be available with the upcoming releases of Sage 100 2020 Product Update 4 and Sage 100 2021 Product Update 2 (likely available in September).



### More Detailed Tracking in Paperless Office (New in 2021)

The release of Sage 100 2021 earlier this year introduced new features that make it easier for you to track and view where electronic documents are being sent. An **Electronic Delivery Log** button is now available on the following tasks:

- Customer Viewer
- Vendor Viewer
- Employee Viewer
- Journal and Register Viewer
- Period End Reports Viewer
- Report Viewer

Select a document and click the new Electronic Delivery Log button to view the most recent date and time that the document was sent, the user who sent it, the status of the submission, and the recipient's email or fax number.

In addition, two new electronic delivery inquiry tasks added to the Paperless Office Main menu allow you to view a list of documents delivered to customers and vendors. Refer to [What's New in Sage 100 2021](#) for full release details.

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